

SINGLE / SOLE SOURCE JUSTIFICATION

Preparation Instructions:

The appropriate department representative must complete the single source form below and forward to their Department Head, or his designee, for approval. Upon approval, forward the sole source justification to the Purchasing Agent for review and final approval. Use additional sheets if necessary.

Vendor Name: Intergraph Department: Information Technology

A complete description of the purchase:

Maintenance and support renewal for OnCall Records (WebRMS)

1. Why is it necessary to contract in a non-competitive manner?

Unique - Compatibility Issue

Detailed explanation:

As the manufacturer of the software products, Intergraph Corporation, through its Hexagon Safety, Infrastructure & Geospatial division provides unique value in supporting the elements of the software directly provided by Intergraph.

2. What research has been performed to ensure that no other source is capable of fulfilling the requirement? (For instance, list other products or services tested or used and indicate why they are not acceptable, include patent documentation, or market analysis)

(See attached Sole Source Letter) Intergraph Corporation, now doing business as Hexagon Safety & Infrastructure, owns the intellectual property and source code incorporated of RMS software. As a result, Intergraph can provide maintenance and support services for all Intergraph software products. No other vendor can offer substitute maintenance services for this product.

3. What are the exclusive features or capabilities the product or service offers the County?

The County of El Paso Sheriff's Department processes approximately one hundred thousand incidents each year. It has become necessary to utilize record management system (RMS) software to efficiently process these incidents, aiding operational management, case management, investigations management, resource management, reporting, and more in pursuit of improved police and law enforcement efficiency and effectiveness.

4. Why are these features or characteristics essential and necessary to meet the County's needs?

RMS software provides Law Enforcement agencies the ability to electronically manage documents and records throughout the document life-cycle. These systems are used to store, process and manage records to efficiently traverse the specific nature of a business process normally mitigated using paper. 911 integration, incident tracking, crime reporting, field arrests, and collaborative incident/criminal data sharing amongst all County law enforcement entities

5. What steps are being taken to foster competition in future purchases of this product or service?

The Master Services Agreement between the County of El Paso and Intergraph Corporation (dba Hexagon Safety & Infrastructure) was approved under Contract No.2015-0327. This software has become essential to the Sheriff's Department, the City of El Paso Police Department, and other local law enforcement agencies. Therefore, replacing or changing this module is not an option due to the fiscal investment.

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Approved:

Carlos A. Puga
Department Head or designee
Harold Davidson
Purchasing Agent or designee

08/07/2024
Date
8/22/24
Date