



El Paso County Agenda Item Details

Item Title:	Information Technology Department - Contract No. 2025-0367 Countywide EFax Maintenance and Support Agreement.
Submitted By:	Art Nevarez, Director
Department:	Information Technology Department
Department Phone Number:	915-273-3301
Subject:	Approve and authorize the County Judge to sign the Agreement between El Paso County and Datavox, Inc. for the continued annual Maintenance & Support of the Countywide EFax Solution. Funding is available in GF-ITD-MAINT/REP-SOFTWARE for total amount of \$49,371.01 over a 36-month term. (Contract No. 2025-0367)
Background:	<p>The El Paso County Information Technology Department (ITD) is committed to supporting robust and functional IT solutions. To achieve this goal, ITD dedicates resources focused on understanding and maintaining organizational and technological solutions. ITD strives to consolidate our IT solutions to leverage institutional knowledge, focused training, and more efficient support.</p> <p>EFax is a digital fax solution that transmits documents over internet rather than traditional phone lines. By converting files into digital packets, it enables secure, reliable, and cost-effective communication. This agreement ensures the continued support and maintenance of an enterprise-grade eFax system for County employees. Users can easily and securely send faxes from their workstations, email, business applications, mobile devices, or multi-function printers, seamlessly integrating with existing workflows and enhancing organizational efficiency.</p> <p>The Information Technology Department (ITD) supports this enterprise solution and is requesting the County Judge to sign the 36-month maintenance and support agreement with Datavox, Inc.</p>
Fiscal Impact:	Fiscal Impact Historical

Fiscal Impact Projected

Year 1 \$15,189.15

Year 2 \$15,189.15

Year 3 \$18,992.71

Total Amount \$49,371.01

Long Account Number: GF-ITD-MAINT/REP-SOFTWARE COGF-
1000-0000000-431-10-11140-0001-00000-600654-

Budget or Unbudgeted Match:

Recommendation:

Approve and authorize the County Judge to sign the Agreement between El Paso County and Datavox, Inc. for the continued annual Maintenance & Support of the Countywide EFax Solution. Funding is available in GF-ITD-MAINT/REP-SOFTWARE for total amount of \$49,371.01 over a 36 month term. Contract No. 2025-0367.

Prior Action:

No Prior Action

Strategic Plan:

Goal:

null

Objective:

Strategic Plan Information:

Estimated Time Needed

For This Item: