

SIGNATURE AUTHORIZATION METHOD (SAM)

The Signature Authorization Method (SAM) may be used to order Hewlett Packard Enterprise (HPE) Support Services **ONLY IF A PURCHASE ORDER IS NOT REQUIRED TO AUTHORIZE SERVICE DELIVERY AND REMIT PAYMENT.** This SAM form, including the quotation(s) and governing terms referenced herein shall be referred to collectively as the "Support Agreement."

Customer Information:

Company Name

County of El Paso

Invoice to Address

500 E San Antonio Ave Rm 406
El Paso TX 79901-2421
USA

(2) Quote Information: Unless otherwise notified all quotes under the AMP ID will be renewed:

☐ ** AMP ID: EP COUNTY

****The enclosed Quote Summary dated 09/17/2024 summarizes the quotes contained within the above AMP ID.**

Please check if applicable:

☐ Check here if your authorization is open-ended. *

The terms within the asterisk apply only to open-ended support agreements.

***This Support Agreement is for the period stated on HPE's quote. It will be extended without modification by consecutive terms of 12 months unless one of the parties gives written notice in accordance with the underlying business terms prior to the end of the respective 12 months. If modifications of the Support Agreement are necessary, HPE will notify Customer in writing 60 days before the modifications are effective. Customer may terminate this Support Agreement within 30 days from receipt of notice. If Customer does not exercise this right of termination, this Support Agreement will be continued to the end of the current term with the modifications, and extended by consecutive 12-month terms. Re-pricing will occur automatically without further authorization. ***

(3) Required-Tax Information:

☐ Taxable

☒ Tax Exempt

Exemption# 74-600762 (Attach copy of exemption certificate)

(4) Required-Billing Frequency: Do not enclose Payment. Please select one of the following:

Please bill me: ☐ Pre-Pay up front for the entire coverage term

☒ Annually

☐ Quarterly (Total annual amount must exceed \$20,000.00)

☐ Semi-Annually (Total annual amount must exceed \$20,000.00)

☐ Monthly (Total annual amount must exceed \$20,000.00)

☐ Charge my credit card. Check one: ☐ Visa ☐ MasterCard ☐ Discover

For your protection please call your HPE Representative with the credit card number.

Cardholder Name (Print) _____

Cardholder's Signature _____

Credit Card Invoice-To Address _____

(5) Required-Service Authorization and Terms and Conditions:

Customer's signature on this form constitutes authorization for HPE to invoice Customer for the HPE support services represented in this Support Agreement. This support agreement will be governed by the following: i) The purchase agreement currently in effect between Customer and HPE that includes the delivery of Support Services, or if none, the HPE Customer Terms-Support (CTSP01), the Supplemental Data Sheet (CTDS01); and ii) any applicable Transaction Documents thereto.

Authorized Signature Date

Printed Name

Title

Email Address

Phone/Fax

(6) Completed form should be returned to:

Mike Bradley

Tel: +19165403144

8000 Foothills Blvd

Email: mbradley@hpe.com

Roseville CA 95747

USA



Hewlett Packard
Enterprise

Quote Summary

September 17, 2024

AMP ID EP COUNTY **Total USD** **40,604.40**

Special Terms and Conditions No: DIR-TSO-4160

Customer Contacts

Sold To Address County of El Paso
500 E San Antonio Ave Rm 406
El Paso TX 79901-2421
USA
Attn: Suzi Esquivel
Tel: 915546-2000
Email: esquivel@epcounty.com

Bill To Address County of El Paso
500 E San Antonio Ave Rm 406
El Paso TX 79901-2421
USA

HPE Contacts

Address Hewlett Packard Enterprise Company
8000 Foothills Blvd
Roseville CA 95747
USA

Contract Admin Attn: Mike Bradley
Tel: +19165403144
Email: mbradley@hpe.com

Service Overview

HPE Quote	Start Date	End Date	Service Level	Net Price USD
2001193562	01/01/2025	12/31/2025	HPE CC Starter Pack standard SVC HPE 10 Complete Care Credits SVC	27,679.20
LIFECYCLE ID S4_000001757246				
2001395869	01/01/2025	12/31/2025	HPE CC Addon Basic wDMR SVC	4,749.60
LIFECYCLE ID S4_000001677038				
Support Account Reference 503USE3267D5H			HPE Tech Care Basic wDMR SVC	
2001395984	01/01/2025	12/31/2025	HPE CC Addon Essential wDMR SVC	8,175.60
LIFECYCLE ID S4_000002015969				
Support Account Reference COUNTY PC24			HPE Datacenter Care 24x7 wDMR Addon SVC	
Summary of Charges				
Consulting				27,679.20
Hardware Support				10,644.24
Hardware Helpdesk Services				2,280.96
Grand Total USD				40,604.40

Total excludes all taxes. If applicable, taxes will be added at the time of invoicing at the current tax rate. Total price includes all additions, deletions, warranties, discounts and adjustments if applicable. Refer to the detail document for any applicable state & local tax.



Hewlett Packard
Enterprise

Quote Summary

September 17, 2024

AMP ID	EP COUNTY	Total USD	40,604.40
Special Terms and Conditions No: DIR-TSO-4160			

HPE Terms and Conditions Information

This order is governed by the specific agreement referenced below in the comment section. If none is identified, then Hewlett Packard Enterprise's standard terms, as indicated below for the services you purchased will apply. Either one is the Agreement.

- Standard Terms: www.hpe.com/docs/customerterms
- Datasheets (English): www.hpe.com/info/mktlibrary

You may contact your Sales Representative or login through your Services360 / Services360 Pro account (<https://s360.hpe.com>) to submit a purchase for your quote(s).

Quote Details

HPE Quote: 2001193562

Start Date 01/01/2025 **End Date** 12/31/2025 **LIFECYCLE ID** S4_000001757246
Quote Valid To 12/31/2024 **Quote Version** 01

Customer Contacts

HW Delivery Contact	Attn: Suzi Esquivel Tel: 915546-2000 Email: esquivel@epcounty.com	SW Delivery Contact	Attn: Suzi Esquivel Tel: 915546-2000 Email: esquivel@epcounty.com	Primary Support Recipient	Attn: Suzi Esquivel Tel: 915546-2000 Email: esquivel@epcounty.com
Entitled Party	County of El Paso 500 E San Antonio Ave Rm 406 El Paso TX 79901-2421 USA Attn: Suzi Esquivel Tel: (915)546-2041 Email: esquivel@epcounty.com	End Customer	County of El Paso 500 E San Antonio Ave Rm 406 El Paso TX 79901-2421 USA		

Comments: StatecontractDIR-TSO-4160andmustbesitedonPurchaseOrder

Support Service Details

HPE Quote: 2001193562

000001 HU0R4AC HPE CC Starter Pack standard SVC

HPE Proactive Options SVC
Starter Standard Proactives

HPE Device Dependent Proactive Service

000002 HU0R5AC HPE 10 Complete Care Credits SVC

HPE Mission Critical SVC
Support Credit
Remote Credit Advisory Supp.

000003 HU0R5AC HPE 10 Complete Care Credits SVC

HPE Mission Critical SVC
Support Credit
Remote Credit Advisory Supp.

000004 HU0R5AC HPE 10 Complete Care Credits SVC

HPE Mission Critical SVC
Support Credit
Remote Credit Advisory Supp.

000005 HU0R5AC HPE 10 Complete Care Credits SVC

HPE Mission Critical SVC
Support Credit
Remote Credit Advisory Supp.

000006 HU0R5AC HPE 10 Complete Care Credits SVC

HPE Mission Critical SVC
Support Credit
Remote Credit Advisory Supp.

Quote Details

HPE Quote: 2001193562

Start Date 01/01/2025 End Date 12/31/2025 LIFECYCLE ID S4_000001757246
Quote Valid To 12/31/2024 Quote Version 01

No.	Qty	Product	Description	Serial No	Support Account Reference	Start Date	End Date	Monthly Price USD	Quote Price USD
000001	1	HU0R4AC	HPE CC Starter Pack standard SVC			01/01/2025	12/31/2025	4,000.00	48,000.00
		HPE Proactive Options SVC Starter Standard Proactives							
		HPE Device Dependent Proactive Service							
000002	1	HU0R5AC	HPE 10 Complete Care Credits SVC			01/01/2025	12/31/2025	213.00	2,556.00
000003	1	HU0R5AC	HPE 10 Complete Care Credits SVC			01/01/2025	12/31/2025	213.00	2,556.00
000004	1	HU0R5AC	HPE 10 Complete Care Credits SVC			01/01/2025	12/31/2025	213.00	2,556.00
000005	1	HU0R5AC	HPE 10 Complete Care Credits SVC			01/01/2025	12/31/2025	213.00	2,556.00
000006	1	HU0R5AC	HPE 10 Complete Care Credits SVC			01/01/2025	12/31/2025	213.00	2,556.00
						Sub total			60,780.00
						SW Spec Neg DiscHdr% -24%			-14,587.20
						HW Spec Neg DiscHdr% -30%			-18,234.00
									27,958.80
						Pre Payment HdrDisc% -1%			-279.60
						Total USD			27,679.20
						Summary of Charges			
						Consulting			27,679.20
						Asset Location			
						County of El Paso			
						500 E San Antonio Ave Rm 406			
						El Paso TX 79901-2421			
						USA			
						Grand Total USD			27,679.20

Prices exclude taxes. Applicable taxes will be added to the invoice. Total price includes all additions, deletions, warranties, discounts and adjustments if applicable.

Quote Details

HPE Quote: 2001395869

Start Date 01/01/2025 **End Date** 12/31/2025 **LIFECYCLE ID** S4_000001677038
Quote Valid To 12/31/2024 **Quote Version** 03

Customer Contacts

HW Delivery Contact	Attn: Suzi Esquivel Tel: 915546-2000 Email: esquivel@epcounty.com	SW Delivery Contact	Attn: Suzi Esquivel Tel: 915546-2000 Email: esquivel@epcounty.com	Primary Support Recipient	Attn: Suzi Esquivel Tel: 915546-2000 Email: esquivel@epcounty.com
Entitled Party	El Paso County IT 800 E OVERLAND AVE STE 400 ? EL PASO TX 79901-2518 USA	End Customer	El Paso County IT 800 E OVERLAND AVE STE 400 ? EL PASO TX 79901-2518 USA		

Comments: StatecontractDIR-TSO-4160andmustbesitedonPurchaseOrder

Support Service Details

HPE Quote: 2001395869

000001 HU4D9AC HPE CC Addon Basic wDMR SVC

HPE Hardware Tech Support

- Defective Media Retention
- Onsite Support
- Replacement Parts
- Basic Service Level

HPE Remote Tech Support

- Technical Support
- General Technical Guidance
- Basic Service Level

No.	Qty	Product	Description	Serial No	Support Account Reference	Start Date	End Date	Monthly Price USD	Quote Price USD
000001	1	HU4D9AC	HPE CC Addon Basic wDMR SVC						
HPE Hardware Tech Support									
000002	1	737290-S01	HP DL360p Gen8 E5-2609v2 US Svr/ S-Buy	MXQ441002Y	503USE3267D5H	01/01/2025	12/31/2025	104.00	1,248.00
000003	1	737290-S01	HP DL360p Gen8 E5-2609v2 US Svr/ S-Buy	MXQ4410009	503USE3267D5H	01/01/2025	12/31/2025	104.00	1,248.00
000004	1	737290-S01	HP DL360p Gen8 E5-2609v2 US Svr/ S-Buy	MXQ4410016	503USE3267D5H	01/01/2025	12/31/2025	104.00	1,248.00
000005	1	767032-B21	HPE DL380 Gen9 24SFF CTO Server	MXQ62106YW	503USE3267D5H	01/01/2025	12/31/2025	162.00	1,944.00
HPE Remote Tech Support									
000006	1	737290-S01	HP DL360p Gen8 E5-2609v2 US Svr/ S-Buy	MXQ441002Y	503USE3267D5H	01/01/2025	12/31/2025	14.00	168.00
000007	1	737290-S01	HP DL360p Gen8 E5-2609v2 US Svr/ S-Buy	MXQ4410009	503USE3267D5H	01/01/2025	12/31/2025	14.00	168.00
000008	1	737290-S01	HP DL360p Gen8 E5-2609v2 US Svr/ S-Buy	MXQ4410016	503USE3267D5H	01/01/2025	12/31/2025	14.00	168.00
000009	1	767032-B21	HPE DL380 Gen9 24SFF CTO Server	MXQ62106YW	503USE3267D5H	01/01/2025	12/31/2025	26.00	312.00
					Sub total				6,504.00
					Multi-Year Hdr Disc% -1%				-65.04
									6,438.96
					HW Spec Neg DiscHdr% -30%				-1,689.36
					Total USD				4,749.60
					Summary of Charges				
					Hardware Support				3,941.76
					Hardware Helpdesk Services				807.84
					Asset Location County of El Paso 800 E Overland Ave El Paso TX 79901-2518 USA				
					Grand Total USD				4,749.60

Quote Details

HPE Quote: 2001395869

Start Date	01/01/2025	End Date	12/31/2025	LIFECYCLE ID	S4_000001677038
Quote Valid To	12/31/2024	Quote Version	03		

Prices exclude taxes. Applicable taxes will be added to the invoice. Total price includes all additions, deletions, warranties, discounts and adjustments if applicable.

Quote Details

HPE Quote: 2001395984

Start Date 01/01/2025 **End Date** 12/31/2025 **LIFECYCLE ID** S4_000002015969
Quote Valid To 12/31/2024 **Quote Version** 01

Customer Contacts

HW Delivery Contact	Attn: Suzi Esquivel Tel: 915546-2000 Email: esquivel@epcounty.com	SW Delivery Contact	Attn: Suzi Esquivel Tel: 915546-2000 Email: esquivel@epcounty.com	Primary Support Recipient	Attn: Suzi Esquivel Tel: 915546-2000 Email: esquivel@epcounty.com
Entitled Party	El Paso County IT 800 E OVERLAND AVE STE 400 ? EL PASO TX 79901-2518 USA	End Customer	El Paso County IT 800 E OVERLAND AVE STE 400 ? EL PASO TX 79901-2518 USA		

Comments: StatecontractDIR-TSO-4160andmustbesitedonPurchaseOrder

Support Service Details

HPE Quote: 2001395984

000001 HU4D6AC HPE CC Addon Essential wDMR SVC

HPE Hardware Tech Support

- Defective Media Retention
- Onsite Support
- Replacement Parts
- Essential Service Level
- Travel Zone 1

HPE Remote Tech Support

- Technical Support
- General Technical Guidance
- Essential Service Level

Quote Details

HPE Quote: 2001395984

Start Date 01/01/2025 End Date 12/31/2025 LIFECYCLE ID S4_000002015969
Quote Valid To 12/31/2024 Quote Version 01

No.	Qty	Product	Description	Serial No	Support Account Reference	Start Date	End Date	Monthly Price USD	Quote Price USD
000001	1	HU4D6AC	HPE CC Addon Essential wDMR SVC						
HPE Hardware Tech Support									
000002	1	755258-B21	HPE DL360 Gen9 8SFF CTO Server	MXQ741011S	COUNTY PC24	01/01/2025	12/31/2025	165.00	1,980.00
000003	1	755258-B21	HPE DL360 Gen9 8SFF CTO Server	MXQ741011R	COUNTY PC24	01/01/2025	12/31/2025	165.00	1,980.00
000004	1	868703-B21	HPE DL380 Gen10 8SFF CTO Server	2M2024094C	COUNTY PC24	01/01/2025	12/31/2025	238.00	2,856.00
000005	1	868703-B21	HPE DL380 Gen10 8SFF CTO Server	2M2024094D	COUNTY PC24	01/01/2025	12/31/2025	238.00	2,856.00
HPE Remote Tech Support									
000006	1	755258-B21	HPE DL360 Gen9 8SFF CTO Server	MXQ741011S	COUNTY PC24	01/01/2025	12/31/2025	25.00	300.00
000007	1	755258-B21	HPE DL360 Gen9 8SFF CTO Server	MXQ741011R	COUNTY PC24	01/01/2025	12/31/2025	25.00	300.00
000008	1	868703-B21	HPE DL380 Gen10 8SFF CTO Server	2M2024094C	COUNTY PC24	01/01/2025	12/31/2025	37.00	444.00
000009	1	868703-B21	HPE DL380 Gen10 8SFF CTO Server	2M2024094D	COUNTY PC24	01/01/2025	12/31/2025	37.00	444.00
Sub total									11,160.00
HW Spec Neg DiscHdr% -30%									-2,901.60
									8,258.40
Pre Payment HdrDisc% -1%									-82.80
Total USD									8,175.60
Summary of Charges									
Hardware Support									6,702.48
Hardware Helpdesk Services									1,473.12
Asset Location									
County of El Paso									
800 E Overland Ave									
El Paso TX 79901-2518									
USA									
Grand Total USD									8,175.60

Prices exclude taxes. Applicable taxes will be added to the invoice. Total price includes all additions, deletions, warranties, discounts and adjustments if applicable.

Billing Schedule

AMP ID: EP COUNTY

Settlement Period from 01/01/2025 to 12/31/2025

HPE Quote:	01/01/2025
	12/31/2025
2001193562	27,679.20
2001395869	4,749.60
2001395984	8,175.60
Total USD	40,604.40

The Prices shown will be invoiced anually in advance.
Please note this is not an invoice, charges shown are exclusive of tax.



**TAX EXEMPTION CERTIFICATE
COUNTY OF EL PASO, TEXAS**

Vernon's Texas Code Annotated
Section §151.309 Tax

Name of Purchaser:	El Paso County Purchasing Department
Address:	800 E. Overland Avenue Suite 300 El Paso, TX 79901
Telephone Number:	(915)546-2048
Tax Exempt Number:	74-6000762

I, Karen L. Davidson, MPA,CTCM, El Paso County Purchasing Agent, claim an exemption from payment of sales tax for items or services purchased for the exclusive use of the County of El Paso, Texas.

A handwritten signature in black ink, appearing to read "Karen L. Davidson", is written over a horizontal line.

El Paso County Purchasing Agent