



El Paso County Agenda Item Details

Item Title: Information Technology Department - Contract No. 2024-1065 & 2024-1066 | SHI Government Solutions, Inc. - Countywide / Master Services Agreement / As-Needed Software & Technology Solutions and Services / OMNIA Partners 2018011-02 - Yr 2024-2025 & DIR-CPO-5237 - Yr 2024-2029

Submitted By: Art Nevarez, Director

Department: Information Technology

Department Phone Number: 915-273-3301

Subject: Approve and authorize the County Judge to sign both Master Services Agreements between the County of El Paso and SHI Government Solutions, Inc. for the purchase of as-needed Technology Solutions and Services under OMNIA Partners Contract No. 2018011-02 and as-needed Software & Technical Services under DIR-CPO-5237. Funding is available in various accounts. (Contract No. 2024-1065 & 2024-1066)

Background: The El Paso County's Information Technology Department (ITD) is committed to supporting robust and functional IT solutions. ITD dedicates resources focused on understanding and maintaining organizational and technological solutions to achieve this goal. ITD strives to consolidate our IT solutions to leverage institutional knowledge, focused training, and more efficient support.

SHI offers a comprehensive range of IT solutions, including hardware, software, and related services, to meet the diverse needs of various industries, including government. By partnering with top technology manufacturers, SHI delivers customized solutions designed to address each client's unique requirements. Their full suite of services encompasses IT consulting, software licensing, cloud solutions, hardware deployment, and more—all focused on optimizing business performance and driving operational efficiencies. The Information Technology Department leverages SHI's offerings to procure various essential products, such as input and output devices, memory, storage solutions, network equipment, media supplies, and support services, to name a few, ensuring

seamless and effective IT operations.

ITD is requesting that the Court approve and authorize the County Judge to sign these Master Services Agreements for the as-needed purchases of software and technological products and services. Both Agreements has been reviewed and approved by ITD, the County Attorney's Office, and the Purchasing Department. ITD recommends approval.

Contract Number: 2024-1065
Contract Term Start: 02/27/2025
Contract Term End: 09/22/2029

Contract Number: 2024-1066
Contract Term Start: 02/27/2025
Contract Term End: 09/28/2025

Fiscal Impact:

Funding is available in various accounts.

Recommendation:

Approve and authorize the County Judge to sign both Master Services Agreements between the County of El Paso and SHI Government Solutions, Inc. for the purchase of as-needed Technology Solutions and Services under OMNIA Partners Contract No. 2018011-02 and as-needed Software & Technical Services under DIR-CPO-5237. Funding is available in various accounts. (Contract No. 2024-1065 & 2024-1066)

Prior Action:

November 18, 2024, Commissioners Court approve the purchase of As-Needed Technology Solutions and Services for the County of El Paso using Omnia Partners 2018011-02 and DIR-CPO-5237 awarded to SHI Government Solutions, Inc.

Strategic Plan:

Goal:

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Objective:

Strategic Plan Information:

**Estimated Time Needed
For This Item:**