

April 7, 2025
 El Paso County Judge
 El Paso County Commissioners

This report provides an overview of the County of El Paso emergency call responses from January 1, 2025 to March 15, 2025.

Executive Summary: Station Unit Responses

Calls and Times	Current # of Calls	Average Times
County Wide:	1966	8:48

Patient refusal and cancellation account for 30% to 37% of monthly call volume. Due to duplicates and data issues, we continue to work with the 911 interface. Approximately 6% are duplicates.

CALLS AND TIMES	CURRENT # OF CALLS	AVERAGE TIMES
Vinton	319	8:07
Socorro	206	10:16
Fabens	371	8:48
Horizon	835	8:53
Montana Vista	184	8:46
City Responses	51	10:30

Location of Stations

- Station 1: Vinton - 7670 Doniphan Dr. Vinton, TX 79821
- Station 2: Socorro-131 Passmore Rd. Socorro, TX 79927
- Station 3: Fabens -217 West Main St. Fabens, TX 79838
- Station 4: City - 5720 Trowbridge Dr. El Paso, TX 79925
- Station 5: Horizon- 100 Ellsworth Dr. Horizon, TX 79928
- Station 6: Montana Vista- 14636 Montana Ave. El Paso, TX 79938

Our mission is to provide the citizens of El Paso County, Texas, with the best possible high-performance pre-hospital care within the constraints of the funds available and the large area to be serviced. We aim to create consistency in our purpose to improve care, service, and patient care standards.

Calls for the period		1966
Subsidy for the Period	\$	84,255.39
Last known Subsidies for Socorro – October 2000 & Horizon City – March 2020	=	<u>42,188.72</u>
Total Subsidy	\$	42,066.67
Subsidy Cost/Call	\$	21.39

Report Period 01-01-2025 TO 03-15-2025

	<u>Unincorporated</u>		<u>Incorporated</u>		<u>Total</u>	<u>Subsidy</u>	<u>Subsidy</u>
	Calls	Cancelled Calls & Refusals	Calls	Cancelled Calls & Refusals	Incorporated Calls	Cost per Call	Dollars for Period
ANTHONY	0	0	42		43	85 \$ 21.39	\$ 1,818.15
CLINT	74	36	18		18	36 \$ 21.39	\$ 770.04
SAN							
ELIZARIO	0	0	142		64	206 \$ 21.39	\$ 4,406.34
VINTON/ WESTWAY	78	31	12		9	21 \$ 21.39	\$ 449.19

Respectfully,



Cynthia Roscoe-Carlos
for Rachel B. Harracksingh, President

Attachements

Trip Count of Call Type by Patient Age

Date IS BETWEEN 01/01/2025 AND 03/15/2025; AND Call Types IS ALS OR ALS2 OR BLS ER; AND Transporting Priority IS (Disabled) ER - (Immediate Response) OR ER (Immediate Response)

Life Ambulance Service Inc.

	ALS	ALS2	BLS ER	Total
0 to 10 years	42	0	25	67
11 to 20 years	60	0	14	74
21 to 30 years	94	0	22	116
31 to 40 years	104	4	29	137
41 to 50 years	103	2	21	126
51 to 60 years	108	2	39	149
61 to 70 years	158	6	27	191
70 years or older	259	3	56	318
DOB not Recorded	1312	0	0	1,312
Total	2,240	17	233	2,490

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Demand Analysis by Call Type

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Attachment 2

Date IS BETWEEN 01/01/2025 AND 03/15/2025; AND Dispatch Priority IS (Disabled) Facility ER OR ER (Immediate Response)

Life Ambulance Service Inc.

Pick Up Time

Starting Hours

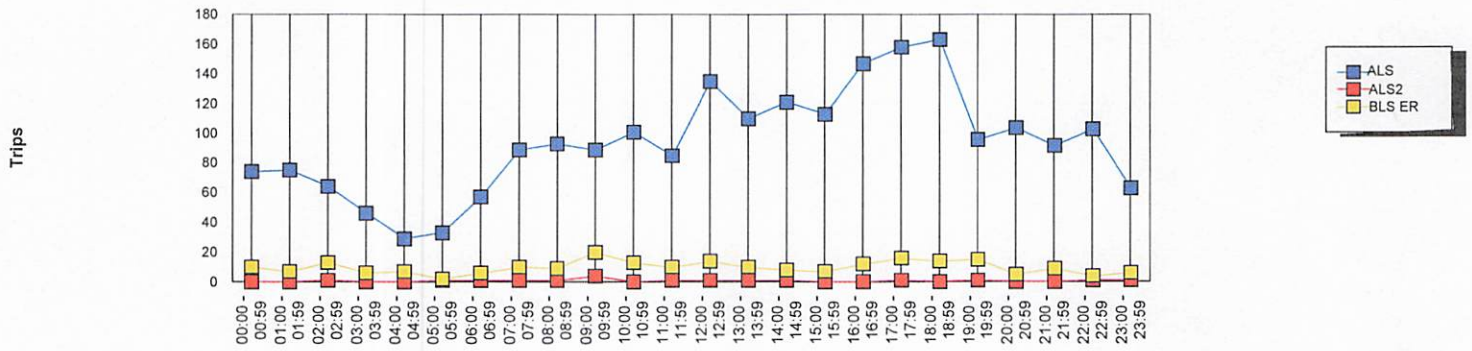
	<u>ALS</u>	<u>ALS2</u>	<u>BLS ER</u>	<u>Total</u>
00:00 - 00:59	74	0	10	84
01:00 - 01:59	75	0	7	82
02:00 - 02:59	64	1	13	78
03:00 - 03:59	46	0	6	52
04:00 - 04:59	29	0	7	36
05:00 - 05:59	33	1	2	36
06:00 - 06:59	57	1	6	64
07:00 - 07:59	89	1	10	100
08:00 - 08:59	93	1	9	103
09:00 - 09:59	89	4	20	113
10:00 - 10:59	101	0	13	114
11:00 - 11:59	85	1	10	96
12:00 - 12:59	135	1	14	150
13:00 - 13:59	110	1	10	121
14:00 - 14:59	121	1	8	130
15:00 - 15:59	113	0	7	120
16:00 - 16:59	147	0	12	159
17:00 - 17:59	158	1	16	175
18:00 - 18:59	163	0	14	177
19:00 - 19:59	96	1	15	112
20:00 - 20:59	104	0	5	109
21:00 - 21:59	92	0	9	101
22:00 - 22:59	103	1	4	108
23:00 - 23:59	63	1	6	70
Total	2,240	17	233	2,490

Demand Analysis by Call Type

April 7, 2025
Attachment 3

Date IS BETWEEN 01/01/2025 AND 03/15/2025; AND Dispatch Priority IS (Disabled) Facility ER OR ER (Immediate Response)

Life Ambulance Service Inc.



Trip Count by Destination Facility

Date IS BETWEEN 01/01/2025 AND 03/15/2025; AND Dispatch Priority IS (Disabled) ER - (Immediate Response) OR ER (Immediate Response)

	<u>ALS</u>	<u>ALS2</u>	<u>BLS ER</u>	<u>Total</u>
<No Facility>	1,347	0	0	1,347
DSMC	268	7	47	322
EASTLAKE OFF CAMPUS	6	0	9	15
EL PASO CHILDREN'S HOSPITAL	31	0	18	49
HORIZON CAMPUS	18	0	17	35
LPMC	7	0	5	12
PMH	11	0	2	13
SMC HP	5	0	1	6
SP EAST	349	10	73	432
TMC	118	0	40	158
UNIVERSITY MEDICAL CTR	65	0	20	85
WBAMC - 2	15	0	1	16
Total	2,240	17	233	2,490

DESTINATION FACILITY JANUARY 1 THROUGH MARCH 15, 2025				
Destination	JAN 2025	FEB 2025	MAR 2025	Total per Facility
DSMC	142	114	66	322
EASTLAKE OFF CAMPUS	6	8	1	15
EL PASO CHILDREN'S HOSPITAL	22	22	5	49
HORIZON CAMPUS	11	17	7	35
LPMC	5	5	2	12
PMH	6	2	5	13
SMC	3	2	1	6
SP EAST	177	176	79	432
TMC	61	69	28	158
UNIVERSITY MEDICAL CENTER	39	29	17	85
WBAMC 2	8	5	3	16
TOTAL	480	449	214	1143

The top 10 Types of Calls for January 1 through March 15, 2025 are as follows:

Weakness-M1
Injury Unspec-M1,TMHP
Seizure Disorder-M1/TMHP
Injury other Unspec Body Region-M1,TMPH
Abdominal Pain unspecified-M1/TMHP
Pain Unspecified-M1,2/TMHP
Chest Pain Unspec-M1/TMHP
Altered Mental Status (Disorientation unspec)-M1
Other Symptoms/Signs Circulatory/Resp,M1,TMHP
Syncope (fainting)-M1,TMHP